



ANNUAL REPORT
2016/2017

A MESSAGE FROM THE EXECUTIVE DIRECTOR



Each year when I get the opportunity to look back on HomeFront's success, I am humbled by the amount of dedication, passion and commitment that goes into making this organization a leader and model for best practice in the sector.

2016 proved to be yet another exciting year for HomeFront. We launched the second annual My HomeFront campaign and once again decaled over 800 Checker Yellow Cabs to inspire Calgarians to end domestic violence. Through the second year of this campaign we were able to continue to build awareness of HomeFront in the community.

We were proud to be the charity of choice for the third annual Fashion Forward event in June of 2016 where we formally launched the My HomeFront campaign. Fashion Forward, which was spearheaded by our Board of Directors Co-Chair, Lauretta Enders, was a remarkable evening that raised funds and visibility, and brought on a new level of support for HomeFront.

This year, case managers saw an increase in the number of files they were handling, as well as an increase in the risk and complexities within their files. With all of the increases that case managers were navigating, we knew that we had to focus on building a stable culture here at HomeFront. We worked to develop HomeFront's core values and are currently moving forward with these in order to create a values driven culture.

We look forward to continuing this work as the year goes on and building a culture that is focused on our core principles of respect, commitment, creativity, integrity and trust.

While we were faced with a number of challenges this year, including a difficult economic climate and increased domestic violence, we persevere and remain as resilient as ever, leading the path with optimism and strength as we continue to be champions for those who need us in their dark times.

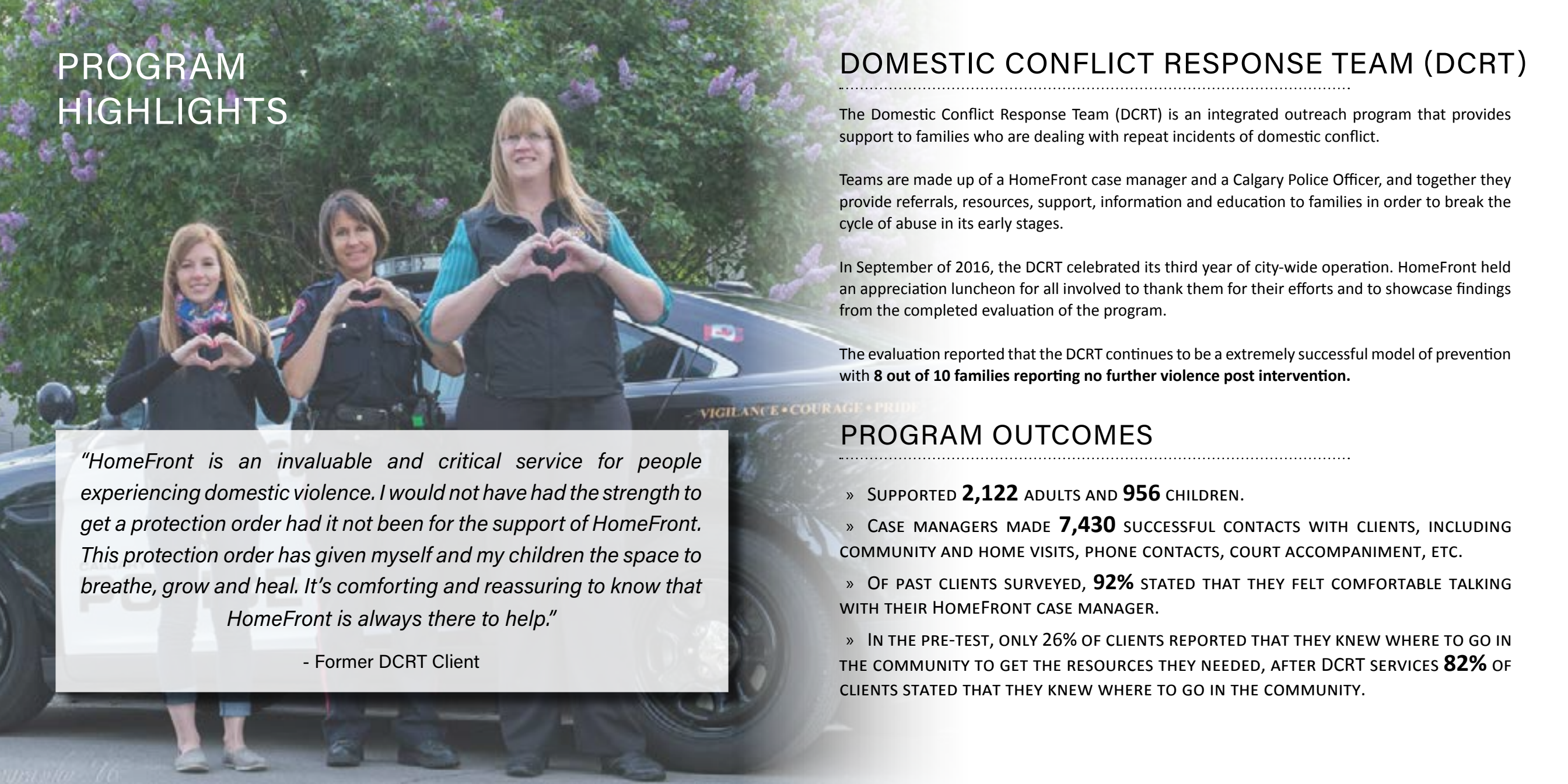
HomeFront would like to thank you – our partners, funders, donors, volunteers, board members, staff and supporters for your dedication this past year. Together we are providing hope and healing to families and moving towards a society free from violence and abuse.

A handwritten signature in black ink that reads "Maggie MacKillop".

Maggie MacKillop
Executive Director, HomeFront



PROGRAM HIGHLIGHTS

A photograph of three women standing in front of a dark blue Calgary Police car. The woman on the left is wearing a black top and a colorful scarf. The woman in the middle is wearing a dark blue police uniform. The woman on the right is wearing a black vest over a teal shirt. All three women are smiling and making heart shapes with their hands. The car has a Canadian flag on the side and the words "VIGILANCE • COURAGE • PRIDE" on the front. The background is a green bush with purple flowers.

"HomeFront is an invaluable and critical service for people experiencing domestic violence. I would not have had the strength to get a protection order had it not been for the support of HomeFront. This protection order has given myself and my children the space to breathe, grow and heal. It's comforting and reassuring to know that HomeFront is always there to help."

- Former DCRT Client

DOMESTIC CONFLICT RESPONSE TEAM (DCRT)

The Domestic Conflict Response Team (DCRT) is an integrated outreach program that provides support to families who are dealing with repeat incidents of domestic conflict.

Teams are made up of a HomeFront case manager and a Calgary Police Officer, and together they provide referrals, resources, support, information and education to families in order to break the cycle of abuse in its early stages.

In September of 2016, the DCRT celebrated its third year of city-wide operation. HomeFront held an appreciation luncheon for all involved to thank them for their efforts and to showcase findings from the completed evaluation of the program.

The evaluation reported that the DCRT continues to be an extremely successful model of prevention with **8 out of 10 families reporting no further violence post intervention.**

PROGRAM OUTCOMES

- » SUPPORTED **2,122** ADULTS AND **956** CHILDREN.
- » CASE MANAGERS MADE **7,430** SUCCESSFUL CONTACTS WITH CLIENTS, INCLUDING COMMUNITY AND HOME VISITS, PHONE CONTACTS, COURT ACCOMPANIMENT, ETC.
- » OF PAST CLIENTS SURVEYED, **92%** STATED THAT THEY FELT COMFORTABLE TALKING WITH THEIR HOMEFRONT CASE MANAGER.
- » IN THE PRE-TEST, ONLY 26% OF CLIENTS REPORTED THAT THEY KNEW WHERE TO GO IN THE COMMUNITY TO GET THE RESOURCES THEY NEEDED, AFTER DCRT SERVICES **82%** OF CLIENTS STATED THAT THEY KNEW WHERE TO GO IN THE COMMUNITY.

DOMESTIC VIOLENCE INTERVENTION & RESOURCE TEAM (DVIRT)

The Domestic Violence Intervention and Resource Team (DVIRT) works in partnership with the Calgary Police Service, Child and Family Services, the justice system and community partners in order to support victims of domestic violence after charges are laid and the case is entering into the criminal court system.

Case managers support victims through the entirety of the process, providing them with court updates, safety planning, resources, referrals, emotional support and advocating for them through the court proceedings.

This year for DVIRT was a time of stability. The program welcomed a new Manager as well as a few new case managers to create a robust and full team.

While the team dealt with increased case load numbers and complexities with files, case managers worked hard to ensure that clients continued to receive the best possible service they've come to expect from HomeFront.

PROGRAM OUTCOMES

- » MONITORED, SUPPORTED AND INTERVENED IN **3,847** DOMESTIC VIOLENCE CASES.
- » CASE MANAGERS HAD **16,687** SUCCESSFUL CONTACTS WITH CLIENTS; AND MADE OVER 30,000 TOTAL CONTACTS.
- » POST COURT SURVEYS REVEALED THAT **88%** OF CLIENTS REPORTED THAT THE OVERALL QUALITY OF SERVICE THEY RECEIVED FROM THEIR HOMEFRONT CASE MANAGER WAS EITHER VERY HELPFUL OR HELPFUL.

CLIENT STORY

"I wanted to pass along my gratitude to the amazing work that you do. This program (DVIRT) is absolutely a blessing in disguise and I was honoured to be served by this program. You may not personally know my case but I was a victim of domestic violence. I say this with no shame, because it was just something that I was exposed to. I was with my estranged husband, since I was a teenager. We were married in our mid-twenties and were blessed with two amazing daughters. The relationship as I looked back was a very abusive one from the beginning, but I chose to stay. Like many women, I wanted to keep my family whole, try to figure out how to make things better so the abuse would stop. When I realized that this is something I am unable to fix, I knew I had to make a change.

I have two lovely daughters and I could not show them that what I was experiencing was ok. I took the necessary steps to protect my family and I am so grateful that I have been given the strength to provide what is needed for my family. It was hard to admit that I stayed in such an abusive relationship for so long.

The workers at HomeFront are absolutely amazing! My case manager was very supportive. I realized that what I was feeling was normal and that I would be able to get through this. I am not ashamed anymore because I no longer had to hide the truth. Thank you to your team for all the great work they do!"

HIGH RISK MANAGEMENT INITIATIVE (HRMI)

The High Risk Management Initiative is a collaborative risk assessment and intervention program for high-risk domestic violence offenders identified as most likely to commit a serious assault or homicide. Partners case manage and collaborate in order to monitor offenders while providing an umbrella of safety for the victims in these cases.

Partners involved with the case management of both the offenders and victims include the Calgary Police Service, Crown, Child and Family Services, HomeFront, Calgary Counselling Centre, Calgary Board of Education, Alberta Works, Calgary Corrections, Parole, YWCA, and Alberta Health Service.

HomeFront continues to be the backbone organization to this initiative by providing resources to support the coordination of the committee including facilitating the sessions, organizing referrals, and other administrative responsibilities.

Over the past year, HRMI had 22 new referrals - a record number for the program. Twelve of the referrals were voted into HRMI and ten were declined. Over the course of the year 13 referrals were deferred so that the committee could make an informed decision about inclusion into the program.

PROGRAM OUTCOMES

» HRMI MONITORED **24** HIGH RISK OFFENDERS AND **32** VICTIMS WERE PROVIDED SUPPORT.

» A TOTAL OF **8** MEETINGS WERE HELD WHICH RESULTED IN AT LEAST **400** HOURS OF CASE CONSULTATION, COLLABORATION AND MANAGEMENT AT THE COMMITTEE TABLE. THOSE HOURS DO NOT INCLUDE THE CASE MANAGEMENT THAT OCCURS BETWEEN COMMITTEE MEETINGS WITHIN THE INDIVIDUAL AGENCIES.



“My HomeFront case manager was beyond helpful. She was there when I really needed her and I was very emotional. She told me exactly what I needed to hear at the time and supported me in a way that no one else could have. I am very happy and grateful for the support from HomeFront.”

- Former DVIRT Client

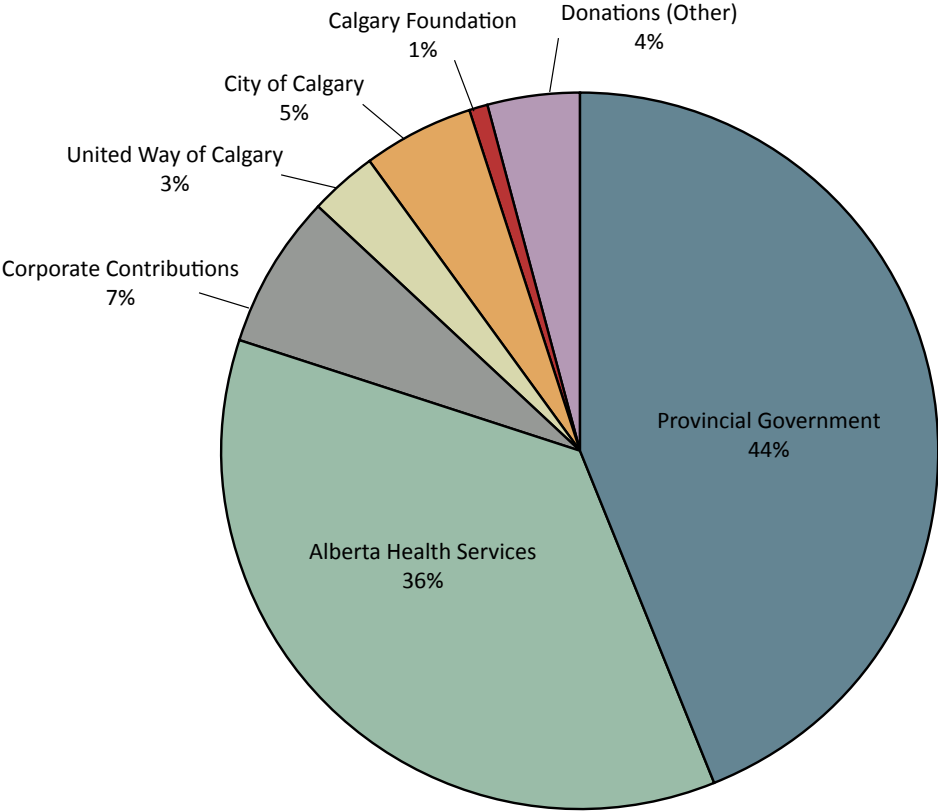
2016/17 FINANCIAL SUMMARY



REVENUES	2017	2016
Contributions	\$2,905,671	\$2,813,491
Donations	57,223	35,538
Fundraising contributions	44,629	93,062
Amortization of deferred contributions related to capital assets	5,457	7,739
Interest income	656	1,592
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	\$3,013,636	\$2,951,422

EXPENDITURES		
Amortization	11,832	13,095
Bank charges and interest	5,756	3,604
Community Collaboration	19,114	24,930
Evaluation	43,651	43,790
Fundraising expenses	29,246	38,067
Office	137,856	113,435
Professional development	15,639	14, 651
Professional fees	22,172	22,434
Public education and outreach	1,310	960
Salaries and benefits	1,844,712	1,733,080
Travel and parking	30,135	27,254
Treatment	848,124	900,944
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	\$3,009,547	\$2,936,244

Excess (Deficiency) of Revenues Over Expenditures	4,089	15,178
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The pie chart above represents the contributions received/receivable during the year. The percentages were formulated using data from the Schedule of Deferred Contributions, which can be found in the 2017 Financial Summary.

2016/17 YEAR IN REVIEW



Michelle Morgan on the set of Heartland with a My HomeFront Cab



HomeFront participates in our 3rd Calgary Pride Parade



The 2nd Annual Women of Inspiration Event



Honourable Minister Kathleen Ganley with HomeFront's Board Co-Chair's and Executive Director

The first annual Overcoming Obstacles in partnership with Cor.Fit

Calgary Police Chief Chaffin speaks at the DCRT Appreciation Luncheon

Fashion Forward YYC 2016 in support of HomeFront

HomeFront's annual Staff Retreat



A MESSAGE FROM THE BOARD OF DIRECTORS



This past year, HomeFront faced new challenges and also reached new heights. We strived for a greater public awareness of HomeFront through the My HomeFront campaign and once again reached that goal. The final year of the My HomeFront campaign will only prove to greater increase visibility and profile for HomeFront which will aid in fundraising and operational successes.

For this next fiscal we are focused on our strategic goals; we look to strengthening partnerships that we currently have as well as developing and building new relationships, especially with organizations that can provide culturally specific support to families faced with domestic violence. We also want to strategically expand and share the knowledge that we've gained throughout the years, and help to develop and replicate the HomeFront model as best practice.

HomeFront is a true collaborative community effort and we are proud to have such dedicated funders, partners, volunteers, and staff. We look forward to the new heights we will reach in this upcoming year in our mission to end domestic violence.

A handwritten signature in black ink, appearing to read "Chris Richer".

Chris Richer
HomeFront Co-Chair

A handwritten signature in black ink, appearing to read "Laurretta Enders".

Laurretta Enders
HomeFront Co-Chair

BOARD OF DIRECTORS

ACTIVE DURING 2016-17 FISCAL

Laura G Arnold, MBA, Director, TransAlta

Travis Beatty, Director, CFO, Northview Apartment REIT

Norm Bogner, Director, President, ATCO Energy

Kimberly Bogner, Director

Lisa Burgis Der, Director, Der Barristers

Christine Berry, Director, Calgary Counselling Centre

Laurretta Enders, BA, CPM, CMOC, Co-Chair, Emerald Management & Realty Ltd.

Kim Halliday, Director, Spindles, Stairs and Railings

Joy Johnson-Green, Co-Director, Women's Shelter Director Network, Sonshine

Erin Lillywhite, BA, Director, Sponsorium

Donald MacLeod W. QC, Director, O'Brien Devlin MacLeod

Debra Mauro, Director

Patty McCallum, Director, Calgary Police Service

Naresh G. Nakhid, CA, CPA(ILL), Director, Associate Partner, MNP

Beth Reimer-Heck, Q.C., ICD.D, Director, Borden Ladner Gervais LLP

Chris Richer, MBA, Co-Chair, Brookfield

Suzanne Kendall, Q.C., Director, Chief Crown Prosecutor, Crown Prosecutor's Office

Ken South, Director, Community Corrections

Chris Tortorelli, Director, Calgary and Area, Child & Family Services

OUR DONORS & FUNDERS

*Our sincerest thank you to each and every one of our donors
for their commitment to supporting HomeFront.*

CITY OF CALGARY

Crime Prevention Investment Plan
Emergency Resiliency Fund

GOVERNMENT OF ALBERTA

Alberta Health Services
Alberta Human Services
- Coordinated Community Response
- Family & Community Safety Program
Solicitor General
- Victims of Crime Fund

FOUNDATIONS

Calgary Flames Foundation
Calgary Foundation
Dragon Heart Foundation
JC Anderson Family Foundation

CORPORATE PARTNERS

Annapolis Capital Limited
Cenovus Energy Inc.
Checker Transportation Group
Graycon Group a Div. of Ricoh Canada Inc.
Prairie Merchant Corporation

ROTARY CLUB OF CALGARY SOUTH

UNITED WAY OF CALGARY & AREA
WOMEN OF INSPIRATION

A K Brown Refrigeration & A/C Ltd
Alaris Royalty Corp.
Alice N Bogner
Aref Mukred
Beth Reimer-Heck
Brent White
Brian Felesky
Charles Maguet
Chris Richer
David Blair Mason
David Halpern
Diane Harms Professional Corp.
Dice Plant Maintenance LTD
Donald Robertson
Donald MacLeod
E. Allen & Sheila Roddy Schink
Eileen Fisher Canada
Emerald Management Ltd.
Erin Rector
Frank Lonardelli
Fraser Lypkie
Gayle McPhee
Gerard Meagher
Good Sole Project - Kim Flanagan
Hillberg & Berk
Jennifer Rende
Jodena Rogers
Jodi Roworth
June Hazel
KHalliday Holdings Inc.
Kham Lin
Kurt Enders

Laura Arnold
Lauretta Enders
Lloyd Sadd Insurance
Lone Star Mercedes
Loranne Boguslavsky
Mark Tyndale
Marshall Toner
Mark Poelzer
Matt & Denise Woofter
Margaret Gal
Mary Ann Co
Mommy Wear Daily
Norm Bogner
Northstar Av Lease
Patti McCallum
Rachel Borrelli
Robert D Steele
Russ Bacon
Sable Development
Scott Pattinson
Shaun Mesher
Spindles, Stairs & Railings
Tom & Debra Mauro
Trisha A MacKay
Velvet Energy LTD.
Veronica Fast
Wade Schultz

OUR COMMUNITY & JUSTICE PARTNERS

Alberta Health Services:

-Addiction & Substance Abuse Service
-Mental & Health Services

Alberta Human Services Alberta Justice

Alberta Solicitor General and Public Security

Awo Taan Healing Lodge

Brenda Strafford Centre

Calgary and Area Child and Family Services

Calgary Catholic Immigrant Society

Calgary Communities Against Sexual Abuse

Calgary Counselling Centre

Calgary Domestic Violence Collective

Calgary Immigrant Aid Society

Calgary Immigrant Women's Association

Calgary Legal Guidance

Calgary Outlink

Calgary Police Commission

Calgary Police Service:

-Domestic Conflict Unit
-Victim Assistance Unit

Calgary Sexual Health Centre

Calgary Women's Emergency Shelter

Canadian Red Cross

Carya

Catholic Family Services

Cochrane RCMP Detachment

Cochrane and Area Victim Services

Community Corrections – Probation

Community Crisis Society (Strathmore)

Community Links – Airdrie

Connect Family & Sexual Abuse Network

Crown Prosecutor's Office

Discovery House

Distress Centre

Forensic Assessment and Outpatient Service

Foothills Regional Victim Services

Immigrant Services Calgary

Jewish Family Service

Kerby Rotary House

Legal Aid Society of Alberta

Native Counselling Services of Alberta

Okotoks Healthy Family Resource

Rowan House Emergency Shelter

Sagesse

Sonshine Community Services

Sunrise Native Addiction Services

Tsui T'ina Stoney Corrections Society

Tsui T'ina Stoney Corrections Victim Services

Tsui T'ina Nation – Peacemaker Court

Woods Homes

YWCA of Calgary

VOLUNTEERS

*A big thank you to HomeFront's group of dedicated and
passionate volunteers who contributed over 500 hours of
service during 2016/17.*

HOMEFRONT VALUES

COMMITMENT

A HOMEFRONTER WILL SUPPORT THE VISION OF HOMEFRONT AND INCORPORATE VALUES INTO THE FABRIC OF OUR CULTURE.

CREATIVITY

A HOMEFRONTER WILL TAKE THOUGHTFUL RISKS TO EVOLVE THE ORGANIZATIONS BEST PRACTICE & SUPPORT CLIENTS.

INTEGRITY

A HOMEFRONTER WILL BE CONSISTENT, TRANSPARENT AND FOLLOW THROUGH, ALWAYS TAKING RESPONSIBILITY FOR THEIR ACTIONS.

RESPECT

A HOMEFRONTER ACTS WITH EMPATHY & HONESTY; SPEAKS POSITIVELY ABOUT THOSE AROUND THEM, IS OPEN AND ACCOUNTABLE TO TEAM MEMBERS, PARTNERS AND CLIENTS.

TRUST

A HOMEFRONTER WILL BELIEVE IN THE INTENTIONS, ABILITIES AND STRENGTH OF OTHERS AND CONTRIBUTE TO OPTIMAL OUTCOMES.



"HomeFront being necessary doesn't even cut it. HomeFront is so important for the survival and wellbeing of people that have nowhere else to turn. My Case Manager gave me the support to carry on. She continually empowered me and helped me stay strong thorough what I was going through. We wouldn't have survived without HomeFront."

- Former DCRT client

Thank you for your continued support of HomeFront.
For more information on how to donate or volunteer, please
visit: www.homefrontcalgary.com

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