



# ANNUAL REPORT

## 2021/2022



# LETTER FROM THE EXECUTIVE DIRECTOR

Maggie MacKillop

Remaining the status quo was not an option during the pandemic; to continue providing exemplary services as a team, we needed to re-address our service delivery given the changes to the justice process as we continued to be spread out over several court rooms. Our case management process needed to have the flexibility to scale up or down given the area of demand on our services. As essential workers, HomeFront staff continued to provide critical services to families impacted by domestic violence. Throughout this, the staff's adaptability, resilience, heart, and dedication to our clients was evident. The absence of in-person meetings and gatherings was replaced by virtual meetings, fun gatherings, time to hold space for each other, professional development, and sharing notable events happening in and around the world. The impact on mental health over the last two years has been significant and exhausting; nevertheless, HomeFront staff and volunteers continue to show up each day to support and provide wrap-around services to our clients.

HomeFront continues to receive requests for data about the Specialized Domestic Violence Court. We have also received increased requests for our expertise in our model replication and leadership in the domestic violence response. The ability to share our client's story from multiple perspectives is critical to influencing how we move forward strategically. Simply, counting the number of clients coming through our doors fails

to embrace the complexity and severity of domestic violence. Of critical importance is understanding our client's experience based on risk, trauma, cultural influences, type of services needed, and other factors that impact their outcomes. We know that domestic violence has long standing implications for generations if we do not start to address it in a more holistic manner together and not in siloed services.

Our contribution in the Indigenous court, both supporting domestic violence victims and our leadership in developing a coordinated service delivery between Indigenous and non-Indigenous agencies, continues to move forward with many learnings and acknowledgements. We look forward to the continued progress with our partners on this journey.

HomeFront knows where our strengths and areas of greatest impact exist on the continuum of domestic violence response. We strongly believe in relationships, risk assessment, and results. Bringing the right leadership to the discussion, asking the right questions, and inviting others in their areas of expertise are essential to create meaningful change in the larger systems and community response. The pandemic has shown us that we can utilize a virtual platform to enhance our reach, build capacity, and reduce service duplication and clients retelling their story.

The future is exciting; the community is coming together to support families and individuals impacted by domestic violence. We are excited to further share our expertise and continue to increase and adapt our service to better support our clients. Our impact is far greater together. We celebrate our partnerships both new and long standing; it takes the community to end domestic violence.

I will leave you with a quote by Alan Turing: "Sometimes it is the people no one ever imagines anything of who do the things no one can imagine." HomeFront is a small and mighty agency filled with the drive and desire to make a difference in the lives of others.

Thank you to our partners, funders, donors, volunteers, board members, and staff for your continued support of HomeFront. We know that it takes a community to end domestic violence, and together we can give families the best chance at brighter and safer futures.

*Maggie MacKillop*



# PROGRAM UPDATE

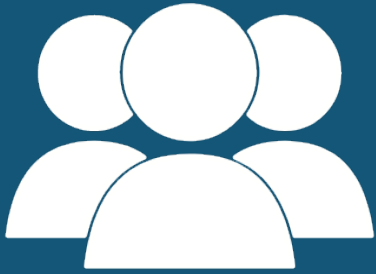
In 2021, HomeFront's Program Team experienced a program re-design that was implemented after a series of focus groups, program scalability meetings, and capacity building meetings. The re-design resulted in a Continuum of Service Model with the intention of fostering our existing service delivery by embracing an enhanced client-centered approach, identifying areas of expertise, and focusing on the client experience. This Continuum of Service Model informed the creation and implementation of various service areas within the team, including Client and Community Engagement, Client Support, Client Safety and Success, Partner Liaison, and Training & Resource Development. These roles were implemented with the following foundational approaches guiding our work: client centered, community connections and knowledge mobilization, family and natural supports (FNS), trauma informed practice, and anti-oppressive practice (AO).

Inevitably, the 2021 re-design proved to be an opportunity to learn and re-learn, to adapt to change and unforeseen circumstances, and to pull together more than ever before. The Program Team remained resilient, passionate, and honest in their work with the organization and with their clients. HomeFront focused on creating space for employees to not only advise throughout the re-design, but to engage in honest conversations regarding the workplace environment, impact and fulfillment, and opportunities for growth. This degree of authenticity has developed a level of trust and interdependence that the team will continue aiming to achieve.

The Program Team currently consists of 23 frontline staff, including a Program Manager, Program Coordinator, and Relief Staff.

Looking to the next fiscal, HomeFront places its focus to continue the re-design in a matter that will create capacity, opportunity, and successes for building client resiliency and addressing domestic violence.





**3,029**

Provided services to 3,029 victims of domestic violence.

**843**

Improved the coordination of services and future outcomes for 843 children who are connected to the clients we served.



**18,114**

Completed 18,114 safety checks on clients to ensure their safety and address high-risk situations before they escalate.

**1,483**

Developed 1,483 safety plans to help clients prepare for and prevent future instances of domestic violence in situations that pose imminent danger.



**432**

Made 432 linkages to resources our clients required thereby reducing the amount of times they need to tell their story and their dependency on the perpetrator.

# HIGH RISK MANAGEMENT INITIATIVE

HomeFront's High Risk Management Initiative (HRMI) is a collaborative community partnership program that works collectively to assess and manage risk, as well as implement strategies to provide increased intervention, support, and safety to both high-risk offenders and victims.

In 2021, we welcomed a new HRMI Coordinator, two new HRMI Case Managers and added two Relief Case Managers. The 2021/22 priority for HRMI was to improve our processes and transparency within the committee. We have been evolving through the pandemic, attempting to improve communication among partners and streamline our processes. This includes incorporating the use of the Spousal Assault Risk Assessment Guide (SARA) in referrals, risk management, and intervention.

Additionally, over the past year, the HRMI committee reviewed 13 new referrals and accepted 12 new files. In total, our case management team is currently holding 21 active HRMI files, which provides support to 23 primary victims and their 28 children. Further, HRMI case managers are continuing to offer support to seven "inactive" HRMI files which includes 10 primary victims and their six children. These files are considered "inactive," due to the reduction of risk level and limited partner involvement. Lastly, the committee voted to close 12 files this year due to a decrease in the likelihood of lethality.



RELAX YOUR JAW.



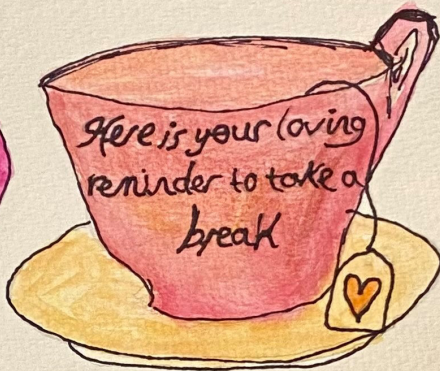
BREATHE.



EAT.



STRETCH.



CALL A FRIEND.



LISTEN TO MUSIC.



READ.



WRITE.



GO OUTSIDE.



HUG YOUR PET.



DRINK WATER.

This painting was made by one of HomeFront's Case Managers, Amanda, to capture our team's favourite ways to relax and practice self care.



HomeFront Charity Shopping Event  
at Holt Renfrew



Gogh for HomeFront



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Calgary Corporate Challenge  
Human Bonspiel



A&W Auburn Bay Fundraiser





# CALGARY INDIGENOUS COURT

The Calgary Indigenous Court (CIC) seeks to address the disproportionate overrepresentation of Indigenous people in the justice system and create alternatives to jail and prison time by implementing recommendations from the Truth and Reconciliation Commission, as well as the Missing and Murdered Indigenous Women and Girls (MMIWG) report. CIC seeks to resolve matters with the offender participating in a Healing Plan and Peace Making.

Throughout 2021, Homefront continued to establish and uphold stakeholder relationships, whilst continuing to improve upon best practices. In doing so, Homefront remodeled its approach to ensure its work in CIC followed a client centered approach and focused on offender rehabilitation and healing.

Over the past year, HomeFront welcomed a CIC Relief Case Manager position that was filled by Case Managers passionate to work with Indigenous communities. The individuals involved in this role provided valuable insight and support to furthering the work Homefront was able to do within CIC.

In the latter part of the year, Homefront created additional space for Early Case Resolution (ECR) discussions regarding CIC matters on an ongoing-weekly basis. This meeting has been created for HomeFront and CIC Crown Prosecutors to engage in valuable discussions that will inform an offender's journey and Healing Plan, while taking victim perspectives and vulnerabilities into consideration.

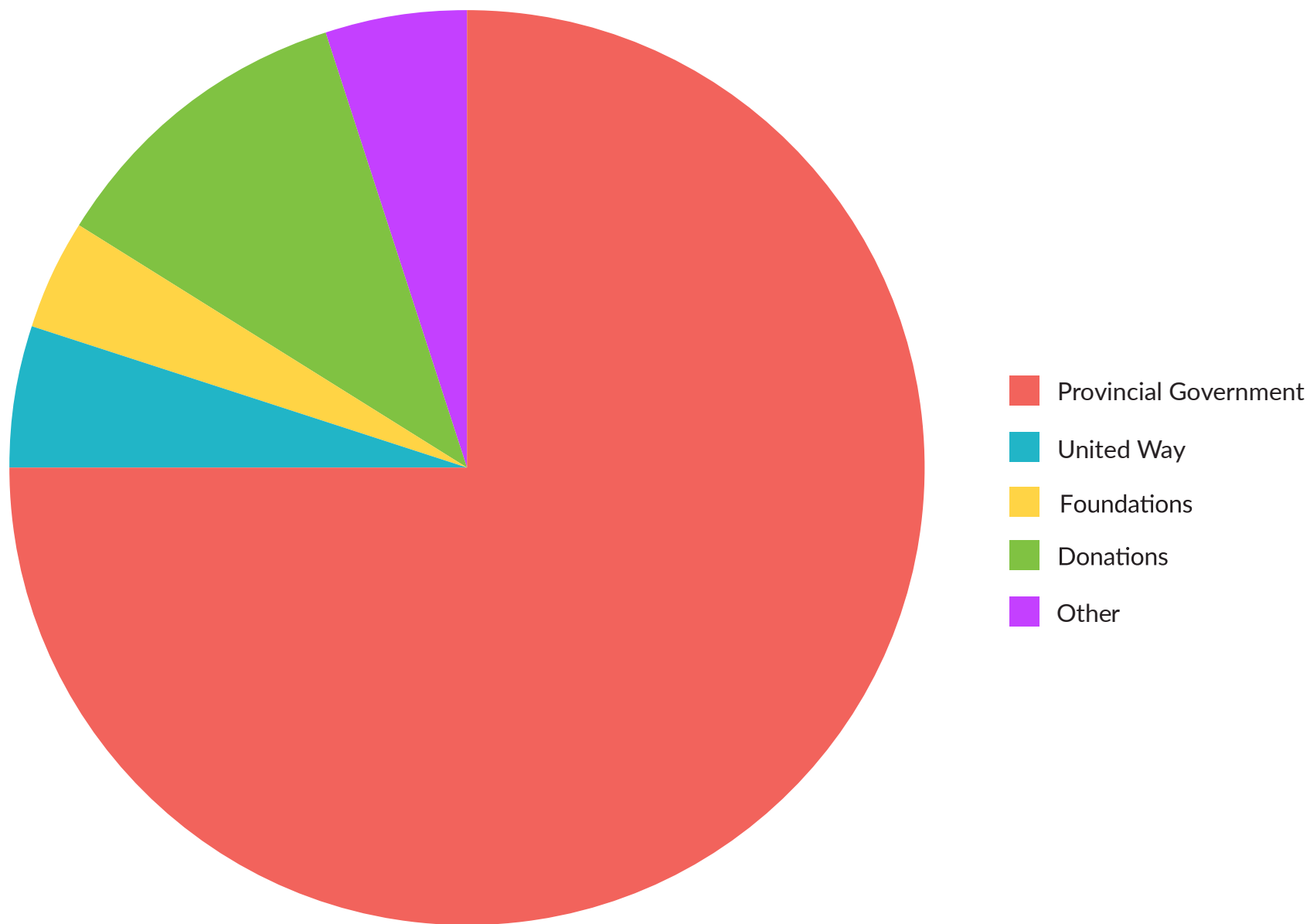
Throughout 2021-2022, there were 79 CPS files that proceeded through CIC.

# FINANCIAL SUMMARY

## STATEMENT OF OPERATIONS

FOR THE YEAR ENDED MARCH 31	2022	2021
REVENUE		
Contributions	\$1,801,796	\$1,949,406
Fundraising contributions	-	11,219
Donations	232,371	74,280
Amortization of deferred contributions related to capital assets	968	1,364
Interest income	1,964	3,541
	<hr/>	<hr/>
	2,037,099	2,039,810
EXPENDITURES		
Amortization	5,817	8,249
Bank charges and interest	5,316	4,569
Community collaboration	4,613	7,915
Office	129,186	171,196
Professional development	14,985	26,503
Professional fees	38,560	39,793
Public education and outreach	9,592	2,070
Salaries and related benefits	1,814,918	1,773,704
Travel and parking	8,506	6,855
Treatment	1,000	-
Victim support	7,491	2,299
	<hr/>	<hr/>
	2,039,984	2,043,153
DEFICIENCY OF REVENUE OVER EXPENDITURES		
	<hr/>	<hr/>
	\$(2,885)	\$(3,343)





The above pie chart represents the contributions received/receivable during the year.  
The percentages were formulated using data from the Schedule of Deferred Contributions,  
which can be found in the 2021/2022 Financial Summary.

# LETTER FROM THE BOARD OF DIRECTORS

Linda Comand  
Chair



I am inspired by HomeFront's vision of a society free of domestic violence where everyone has the opportunity to realize their full potential. A vision so relevant in today's world makes me grateful to be associated with such a great and important organization.

The dedicated, passionate, and compassionate staff at HomeFront fuel life-changing work. Thank you for your unwavering commitment to the individuals and families you walk alongside during a critical time in their lives.

In order to provide effective and compassionate services, it is important to understand the unique challenges and barriers people experiencing domestic violence face. Our use of data, research, and evaluation enables HomeFront to stay focused on its mission and respond to the changing challenges our clients are experiencing. Over the past year, HomeFront's success rate in connecting with clients after the offense date has improved by 32%. In addition, we streamlined our delivery of services so HomeFront could reach 100% of those referred to us without turning anyone away.

As the demand for HomeFront's gold-standard response to domestic violence grows, the HomeFront team continues to receive increasing requests for guidance to implement similar responses elsewhere in the country and world. It shouldn't be surprising that an organization built on evidence-based care has begun to gain traction as the best intervention for domestic violence in Alberta and across the country.

The 2021/2022 fiscal was a year filled with many opportunities, accomplishments, and successes. We look forward to this upcoming year with a clear vision and unwavering passion as HomeFront continues to support families impacted by domestic violence.

We cannot accomplish this work without the support, generosity and hard work of our partners, funders, donors, volunteers, and Board of Directors. Thank you!

A handwritten signature in black ink that reads "L Comand". The signature is fluid and cursive, with a large "L" and a stylized "C".



# BOARD OF DIRECTORS

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Calgary Courts Centre  
Calgary Domestic Violence Collective  
Calgary Immigrant Aid Society  
Calgary Immigrant Women's Association  
Calgary Police Service  
Calgary Women's Emergency Shelter  
Canadian Domestic Violence Homicide Prevention  
Carya  
Catholic Family Services  
Centre for Sexuality  
Children's Services  
Cochrane RCMP Detachment  
Cochrane and Area Victim Services  
Community Corrections – Probation  
Community Crisis Society (Strathmore)  
Crown Prosecutor's Office  
Discovery House  
Distress Centre

Elizabeth Fry Society  
Forensic Assessment Outpatient Services  
Federal Parole  
Foothills Regional Hospital  
Government of Alberta  
    Community and Social Services  
    Justice and Solicitor General  
Immigrant Services Calgary  
ITRAC  
Jewish Family Service  
Kerby Rotary House  
Legal Aid Society of Alberta  
Legal Guidance Calgary  
Native Counselling Services of Alberta  
Okotoks Healthy Family Resource Centre  
Outlink  
PATHS  
Rowan House Emergency Shelter  
Sagesse  
Sonshine Community Services  
Stoney Corrections Society  
Sunrise Native Addiction Services  
Tsuut'ina Nation  
    Corrections  
    Victim Services  
United Way Calgary and Area  
Victim Services  
YW of Calgary





homefront

# OUR DONORS AND FUNDERS

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Canadian Women's Foundation  
Carthy Foundation  
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Dragon Heart Foundation  
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JRG Family Fund at Calgary Foundation  
La Due Ladies

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## CALGARY CORPORATE CHALLENGE

## *Our sincerest thank you to our donors and funders for their investment in HomeFront*

Alison Torwalt  
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Sanjeev Singh  
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Sarah Romain-Fournie  
Scott MacIntyre  
Sharon West at United Way  
Tammy Willis  
Tannis Schwarz  
Terry Selinger  
Tokunbo Babatunde  
Trevor Ramage  
Wayne Seaman  
Wayne Stewart  
Wyatt Brown  
Zeynep Gunturkun





[www.homefrontcalgary.com](http://www.homefrontcalgary.com)

We acknowledge that we are residing on Treaty 7 Territory, which includes the traditional territories of the Blackfoot Confederacy (Siksika, Piikani, and Kainai First Nations), the Tsuut'ina First Nation, and the Stoney Nakoda (Chiniki, Bearspaw, and Wesley First Nations), and home to the Métis Nation of Alberta, Region III. The land on which I work from, where the Bow River meets the Elbow River is named "Moh'kins'tsis" (in Blackfoot translation meaning "Elbow") which we now know as the City of Calgary.

We honour and respect the importance of land to the traditional people of this territory, and are committed to learning about our shared history and act in accordance to build a better future for all.